MEMBER GUIDE

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This Member Guide describes your AAA Alabama member benefits. All members are entitled to receive Classic benefits. Extended Roadside Assistance services for AAA Plus®, AAA Plus® RV, AAA Premier® or AAA Premier® RV benefit levels, where available, are effective seven (7) calendar days after upgrade is processed, and receipt of the full payment due. A non-refundable service fee applies each time you use Roadside Assistance on the same day you become a member. See AAA.com/servicefee for fee amount.

Membership is for personal, non-commercial use. Members cannot transfer or sell their membership, membership benefits or any roadside assistance service calls to any other person. Without limiting any other rights or remedies it may have, AAA Alabama may cancel the membership, and seek payment of any costs incurred as a result of such misuse.

AAA Alabama Membership
In this Member Guide, Alabama Motorists Association, Inc. is referred to as AAA Alabama. All applications and renewals are subject to approval and acceptance by AAA Alabama. If at any time during the membership year you decide that AAA Alabama membership is not for you, we will give you a pro-rated refund of your membership dues paid, excluding the new member admission fee and discounts.

Membership eligibility, dues, fees, services and benefits are subject to change without notice. Certain important changes to benefits and services, however, will be communicated to members through AAA Alabama’s publication issued periodically to members. AAA Alabama membership benefits and services are provided to the individual AAA Alabama member. They are non-transferable to other AAA members or non-members.

AAA Primary and Associate Memberships
The first membership in your household is the Primary Membership. An Adult Associate must be an adult who resides in your household. There is a limit of one Adult Associate per household. Dependent Associates must be your dependent children between the ages of 15 and 23 years old who either live in your household or are full-time college students away at school. Birth dates must be provided for all members. Adult and Dependent Associates enjoy the same membership benefits as Primary Members. Primary Members are responsible for the conduct and the service demands of their Associates and any costs to AAA Alabama incurred as a result of misuse of AAA Alabama benefits by their Associates under the membership. An individual may be a member on only one membership at a time.

Membership Renewal
AAA Alabama membership is valid for one year (excluding special offers and promotions). The day, month and, in most cases, year that your membership expires appears on your membership card.

Membership may be renewed annually upon payment of applicable annual membership dues. Prior to the expiration of your membership, you will receive one or more renewal notices. These notices will state the names of the current Primary and Associate Members, the current services, and the total membership dues required for renewal. You may add or change Associate Members and services if desired. Your renewal payment is due as of your membership expiration date. We accept renewal payments up to 90 days after your membership expiration date. If you renew your membership prior to your membership expiration date or within 90 days thereafter, your original membership number, membership join date and membership expiration date will remain unchanged and your renewed membership term will expire one year from your membership expiration date, even if such new expiration date is less than one year from the date you paid for your renewal.

AAA Alabama will continue to provide most membership benefits and services to you after your membership expiration date for a limited period of time; however, if you do not renew, you will be billed a service charge for certain services used during such period.

If you prefer not to renew, you may purchase a new membership at any time subject to all applicable new membership policies. New memberships are issued with new membership numbers, no prior “membership years,” and may require payment of certain non-refundable fees, such as a new member admission fee. New memberships expire one year (excluding special offers and promotions) from the membership join date.

Membership Cancellation Policy
AAA Alabama may cancel any Primary or Associate Membership if the conduct of the Member or Associate member is determined to be harmful to the welfare, standing, or best interest of AAA Alabama, its employees, or its members, which includes, but is not limited to: failure to comply with the terms and conditions of the AAA Alabama Member Guide; non-payment of any amount due (such as... dishonored checks, declined or disapproved credit card charges, or other non-sufficient fund payments) to AAA Alabama by a member, for inappropriate behavior, abusive language, threats or acts of violence toward AAA Alabama employees or service providers; for misrepresentation of the truth regarding the use or attempted use of membership benefits and services; and if the service demands of the Primary Member or Associates are determined to be excessive. Primary Members are responsible for the conduct and the service demands of their Associates.

AAA Auto Pay
By enrolling in AAA Auto Pay, your membership dues will be on automatic payment and your membership will renew automatically for 1 year unless you call us at 800.521.8124 or visit your local branch to cancel AAA Auto Pay or your membership prior to your membership expiration date. Each year, we will send you a statement of your current services and renewal dues amount no less than 30 days prior to your expiration date. We will charge the dues shown on your statement about 10 to 15 days prior to your expiration date from your credit/debit account on file, and in the case of a checking account, approximately the business day prior to the renewal date shown on your statement.

By providing your phone number, you agree that we may contact you at the phone on file via a prerecorded voice message, auto-dialer, or text message in the event your Auto Pay fails or in other circumstances related to Auto Pay or your membership. If your card issuing financial institution participates in the Card Account Updater program, we may receive updated card account number and/or expiration date for your card on file. Unless you opt out of the program with your card issuer, we will update our files and use the new information when we bill you for your annual membership dues. We will not receive updated information if your account has been closed. Payments that cannot be processed or payments returned unpaid or otherwise rejected by your financial institution may result in cancellation of automatic payments enrollment and membership. Returned checks and returned electronic payments may be re-presented electronically for payment. Each returned check and returned electronic payment is subject to a returned payment fee. For returned electronic payments, this fee may be debited electronically. See AAA.com/servicefee for fee amount.

Collecting Your Contact Information
As a membership organization, it’s vital for AAA Alabama to have our members’ current contact information (e.g., address, phone and email) in order to provide member benefits and to inform members of the various products and services offered by AAA Alabama. We will ask for your contact information when you first become a member. Thereafter, when you contact us, we will ask for your contact information to authenticate your identity and to ensure that we have your most current contact information. If you provide an email address, we will send you emails informing you of Member products and services, unless you unsubscribe.
ROADSIDE ASSISTANCE

Call: 800.521.8124 • Click: AAA.com • Visit: Your Local AAA Alabama Branch

Roadside Assistance calls placed to our 24-hour call center may be recorded to increase our ability to monitor the quality of service and assist in addressing member concerns. Please do not cancel your service request immediately if you no longer need assistance.

When requesting service, be prepared to provide:
- Your name and AAA membership number
- Telephone number from which you are calling or can be contacted
- The exact location of your vehicle and nearest cross streets
- Make, model, year, color and license plate number of the vehicle
- Nature of the trouble

A SAFETY MESSAGE

If you are unsure of the immediate payment of both the unpaid balance and the service charge for the current service call before providing service. The nonpayment of non-AAA membership services are not transferable, and membership service is not provided to non-members.

YOUR AAA MEMBERSHIP CARD IS YOUR KEY TO SERVICE

When requesting Roadside Assistance, it is very important to give an accurate location for you and your vehicle. If you are unsure of the vehicle’s location, or your vehicle is stolen, please do not attempt to locate your vehicle. AAA membership services are not transferable, and membership service is not provided to non-members.

ROOM 312, 1515 W. 19th St., Dallas, TX 75211

When providing service, the AAA Alabama service representative or the independent service provider will assist you in locating a local AAA facility. The member must be present when the vehicle is delivered to a closed repair facility. Towing beyond the benefits described in the TOWING SERVICE section below will be performed at the member's expense and may be subject to delay. A long-distance tow under AAA Plus, AAA Plus RV, AAA Premier and AAA Premier RV members receive up to $100 in parts and labor for these locksmith services. If a vehicle locksmith is not available or cannot place the vehicle in an operable condition, towing will be provided under the tow benefit.

For those who were existing AAA Plus RV or AAA Premier RV members as of 3/31/2020, the new dollar limit changes will not apply until their next renewal date. Until such changes are effective, AAA Plus RV and AAA Premier RV members will be towed without change to a destination of choice that is up to 100 driving miles from the point of breakdown and there is no dollar limit on extrication or winching or RV fire change service on an allowable calls.

TYPES OF SERVICE

• MINOR MECHANICAL FIRST AID
  •改变 for RVs are available as allowable service calls for AAA Plus RV and AAA Premier RV members. AAA Alabama will pay $500

change to a destination of choice that is up to 100 driving miles from the point of breakdown and there is no dollar limit on extrication or winching or RV fire change service on an allowable calls.

types of service

• FLAT TIRE SERVICE

If your vehicle's battery is dead, the independent service provider will attempt to jump-start your vehicle, if possible. If it cannot be started, towing will be provided under the tow benefit.

• AAA BATTERY SERVICE

AAA Battery Service is a mobile battery testing and replacement service. In areas where the service is available, AAA Battery Service technician will test and assure the battery's battery and charging system. If the existing battery fails the test and the member would like to have the battery replaced, the member can purchase a AAA battery. The technician will install a new battery, if available, that meets or exceeds the value of the original battery. Multiple battery replacements on the same vehicle within the U.S. and Canada is not allowed. Batteries are available for use on any vehicle make or model. Batteries are pre-packed with each service and are available for inspection from the technician at any time upon request. Membership Roadside Assistance terms and conditions apply.

• EMERGENCY FUEL DELIVERY

If your vehicle's fuel is empty or out of a limited supply will be delivered, if available, in an emergency situation to enable you to reach the nearest gas station. Classic members will be charged for fuel. AAA Plus, AAA Plus RV, AAA Premier and AAA Premier RV members will not be charged for fuel. Diesel fuel must be requested when you request service and may not always be available. In some cases, your vehicle may have to be towed if it runs out of fuel.

• EXTERRICATION/WINCHING SERVICE

If your vehicle is stuck in sand, snow, mud, gravel, or mud, an AAA service vehicle will extricate your vehicle from the困境 without charge. AAA Plus and AAA Premier members who require extrication or winching when it can be safely reached from a normally traveled road or established thoroughfare. Extrication of vehicles parked on streets, driveways, and sidewalks or alleys which are snowbound or flooded is not covered under AAA membership. Service does not include shoveling snow from around a vehicle or clearing a road or driveway. Special equipment, more than one service vehicle or more than one person may be required to provide the service. Members will be charged for the limited supply of fuel. Diesel fuel must be requested when you request service and may not always be available. In some cases, AAA Alabama will pay up to $100 in parts and labor for these locksmith services, and AAA Premier and AAA Premier RV members receive up to $150 in parts and labor for these locksmith services. If a vehicle locksmith is not available or cannot place the vehicle in an operable condition, towing will be provided under the tow benefit.

• TOWING SERVICE

When a vehicle cannot be started or safely driven due to a sudden or unexpected breakdown, accident or other covered vehicle disablement, towing service is available. A covered vehicle disablement is a sudden or unexpected mechanical, electrical or other failure of an essential component of the vehicle, or any failure to properly perform its intended function. The member must be present when the vehicle is delivered to a closed repair facility. Towing beyond the benefits described below will be performed at the member's expense and may be subject to delay. A long-distance tow under AAA Plus and AAA Premier RV members receive up to $100 in parts and labor for these locksmith services. If a vehicle locksmith is not available or cannot place the vehicle in an operable condition, towing will be provided under the tow benefit.

• TOWING SERVICE-NON-RV/MOTORCYCLE VEHICLE

Up to $100 in parts and labor for these locksmith services, and AAA Premier and AAA Premier RV members receive up to $150 in parts and labor for these locksmith services. If a vehicle locksmith is not available or cannot place the vehicle in an operable condition, towing will be provided under the tow benefit. AAA Plus RV members may use any or all of their four allowable calls for RV or Motorcycle service, subject to limits described below. AAA Premier RV members may use any or all of their 2 allowable calls for RV or Motorcycle service, subject to limits described below.

AAA Premier RV members may use any or all of their 2 allowable calls for RV or Motorcycle service, subject to limits described below.
Alabama (not employees or agents of AAA Alabama, the American Automobile Association or other AAA clubs) . These businesses are Roadside Assistance services as described in this Member Guide are generally provided by independent businesses under contract to AAA.

AAA Premier members can receive verbal assistance at the time of an accident or breakdown. When you call for Roadside Assistance, a AAA representative will assist you in making a decision about your needs and may provide you with the name of a contractor who can provide service.

- **ACCIDENT ASSIST**

  If you are a AAA Premier member whose car is being towed and you need a rental car in Alabama, we will arrange for you to get a complimentary one-car-class upgrade vehicle for one (1) day, at no charge, from a AAA Alabama preferred rental car provider. Rental must be arranged in conjunction with an authorized tow which is one of the four (4) allowable Roadside Assistance service calls per membership year.

  Rental car benefits described below are available in Alabama only. Rental car benefits must be used in conjunction with a tow which is one of the four (4) allowable Roadside Assistance service calls. A member whose car is being towed and who needs a rental car in Alabama can get a replacement vehicle at a discounted rate from a AAA Alabama preferred rental car provider. You will need to present your AAA membership card and a major credit card at the time of rental. Normal rental qualifications and other restrictions, including age restrictions, apply. Rental car benefits are subject to availability. Rental fee is subject to change. A refundable deposit may be required.

  The following services are not provided under the membership benefit:

  - • Towing of vehicles purchased in an inoperable condition.
  - • Towing to or from auto dismantlers or salvage yards, or from one storage location to another.
  - • Installation of automotive parts not provided by an independent service provider.
  - • Dual-wheel unloaded pickup trucks will be provided all services except tire service.
  - • Motorcycles are eligible only for the delivery of fuel and locksmith services. Towing and extrication and winching service for motorcycles is provided with only AAA Plus and AAA Premier RV benefits. Motorcycles must be housed for highway use.
  - • Dual-wheel unloaded pickup trucks will be provided all services except fire service.

**SERVICE OUTSIDE ALABAMA**

Outside Alabama, AAA Alabama members are entitled to Roadside Assistance from the local AAA or Canadian Automobile Association (CAA) club servicing the area. Members will be required to pay the independent service provider for any service that the local AAA or CAA club is not able to provide.

An application for reimbursement of service charge may be submitted to AAA Alabama for consideration. (See Reimbursement.)

**CHECK ACCEPTANCE FOR EMERGENCY REPAIRS**

A member’s personal check for up to $250 will be accepted by the independent service provider for emergency repairs and services. A valid member identification card must be presented. The independent service provider will not be required to identify the member or the vehicle.

**EXTREME SERVICE CONDITIONS**

AAA Alabama reserves the right to ensure that the provision of Roadside Assistance can be made under all conditions. During severe weather or road conditions, however, there may be some service delays before help can reach you. Heavy traffic may also delay the arrival of the independent service provider driver. Because towing is by far the most time consuming type of service AAA Alabama provides, towing services are temporarily suspended to avoid incurring delays for members waiting for other services. During such times, priority will be given to members stranded away from shelter or to members with vehicles that have skidded and/or become stuck in snow or ice conditions.

**SERVICE LIMITATIONS**

Service will be limited to that which can be provided with equipment ordinarily used for Roadside Assistance by the independent service provider. Service will not be provided when the disabled vehicle cannot be safely reached or serviced without damage to the vehicle or vehicle equipment.

Service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good operating condition. AAA Alabama recommends a member to test-drive a vehicle in need of repair prior to calling for help.

AAA Plus membership cards are not to be used to keep a vehicle in good operating condition.

Service is intended for personal, non-commercial use, and only provided for a covered vehicle disability. An individual’s AAA membership may not be used by a business or organization to provide service for its customers, employees or vehicles, including, but not limited to, taxis, limousines, shuttles and other commercial vehicles for hire. Towing service will not be provided for the purpose of transporting vehicles due to a purchase, sale, renovation, auction transaction, car show exhibition, charitable donation, relocation or any other similar situation. Such towing are considered “convenience tows” and are not covered under roadside assistance services.

Without limiting any other rights or remedies it may have, AAA Alabama may seek reimbursement from a primary or associate member for roadside assistance services fraudulently or wrongfully obtained by the primary or associate member. Primary members are responsible for the conduct and the service demands of their associate members.

AAA service providers are not under the membership benefit:

- • Service to a vehicle located in an area not regularly traveled by private passenger vehicles (such as a beach, open field, creek bed, or private logging or forest service roads) and snow-covered roads or driveways.
  - • Service to a vehicle in an area not regularly traveled by private passenger vehicles to an area not normally served by AAA Alabama.
  - • Service to a vehicle in a snowstorm, ice storm, flood, hurricane, severe snowstorms.
  - • Service to a vehicle in an area not regularly traveled by private passenger vehicles to an area not normally served by AAA Alabama.
  - • Service to a vehicle in a snowstorm, ice storm, flood, hurricane, severe snowstorms.
  - • Service to a vehicle in an area not regularly traveled by private passenger vehicles to an area not normally served by AAA Alabama.
  - • Service to a vehicle in a snowstorm, ice storm, flood, hurricane, severe snowstorms.

**REIMBURSEMENT**

If it is necessary for a member to pay for covered member service of commercial rates, the member must request an itemized receipt listing the member service rendered. The independent service provider will provide a receipt or send the original receipt and an explanation of the circumstances to any AAA Alabama branch within 60 days of the date of service. A member has 60 days to submit the original receipt to the AAA Alabama branch call center.

Reimbursements for services, including services received outside of Alabama, will only be considered for those membership services which AAA Alabama provides without charge. (Except: Vehicle locksmith service will be reimbursed up to $250 for Classic members, up to $150 for AAA Premier members.) AAA Alabama will not provide reimbursement for members who are not authorized to receive services.

**PASTIAL REIMBURSEMENT**

Reimbursement will be limited to the amount AAA Alabama would have paid an independent service provider when AAA was not contacted to provide service. Towing is covered by an automobile insurance policy. The maximum reimbursement for a tow bill will be limited to the amount of that covered by the policy.
AAA Alabama would have paid an independent service provider to service the vehicle. Certain terms, conditions and exclusions apply and are subject to change without notice. A service charge will be deducted from a reimbursement when applicable.

### Travel

**Travel Rules and Discounts**

AAA members receive discounts for AAA-sponsored travel. Travel discounts are available for AAA members traveling from 18 to 24 hours before departure. Certain terms and conditions apply.

**AAA Premier Members**

AAA Premier members receive a free AAA-sponsored travel day for AAA members traveling 24 hours before departure. Certain terms and conditions apply.

**AAA Deluxe Members**

AAA Deluxe members receive a discount of 10% on AAA-sponsored travel. Certain terms and conditions apply.

**AAA Senior Members**

AAA Senior members receive a discount of 7% on AAA-sponsored travel. Certain terms and conditions apply.

**AAA Basic Members**

AAA Basic members receive a discount of 5% on AAA-sponsored travel. Certain terms and conditions apply.

### Automotive

**Auto Protection**

AAA members can purchase ProtectMyID Essential, ProtectMyID Deluxe, or ProtectMyID Platinum for a 40% discount when ordered at AAA.com. Certain terms and conditions apply.

**Vehicle Inspection**

Members can receive a 25% discount on a vehicle inspection. Certain terms and conditions apply.

**AAA Approved Auto Repair**

Members can receive a 10% discount on AAA-approved auto repair services. Certain terms and conditions apply.

### Vehicle Buying

**AAA Car Buying Service**

AAA members can receive a 20% discount on new or pre-owned car inventory. Certain terms and conditions apply.

**AAA Auto Loan**

AAA members can receive a 10% discount on car loans. Certain terms and conditions apply.

### Identity Theft Protection

Members receive a 20% discount on Identity Theft Protection services. Certain terms and conditions apply.

### Car Rental

**AAA Car Rental**

Members receive a 20% discount on car rentals. Certain terms and conditions apply.

### Vehicle Services

**AAA Roadside Assistance**

Members receive a 20% discount on roadside assistance. Certain terms and conditions apply.

### Member Services

**AAA Discounts & Rewards**

AAA members receive a 20% discount on all AAA services. Certain terms and conditions apply.

### Vehicle Insurance

**AAA Auto Insurance**

Members receive a 20% discount on car insurance. Certain terms and conditions apply.

### Car Care

**AAA Car Care**

Members receive a 20% discount on car care services. Certain terms and conditions apply.

### Auto Loans

**AAA Auto Loans**

Members receive a 20% discount on auto loans. Certain terms and conditions apply.

### Travel Insurance

**AAA Travel Insurance**

Members receive a 20% discount on travel insurance. Certain terms and conditions apply.
AAA Member Rewards Visa® Credit Card

A value-packed credit card designed to earn points on everyday purchases and then redeem them for cash, travel, and gift cards. Best of all, there are no limits on the points you can earn! Visit AAA.com/creditcard or visit your local AAA branch for additional details. For information about rates, fees, other costs and benefits associated with the use of the AAA Member Rewards credit card, visit AAA.com/creditcard or call 800.545.7899. The AAA Member Rewards Credit Card is issued and administered by Bank of America, N.A. Visa is a registered trademark of Visa International Service Association and is used by the issuer pursuant to license from Visa U.S.A. Inc. AR/D4K95W.

Mobile App

Members can access their digital membership card & proof of insurance on their smartphone using the Auto Club App. They can request Roadside Assistance and track the service vehicle to know when help is arriving. Members also get additional benefits, including member discounts, gas prices, and more. The Auto Club App is available on iPhone and Android.

Electronic proof of no claim will not be valid in all states. Please keep your hard copy version on hand. Must be a current AAA member and insured through AAA to use this feature. Service Tracker through the Auto Club App is subject to availability and may not work correctly if either your GPS or the service vehicle’s GPS is not enabled. Membership Roadside Assistance terms and conditions apply. Message, data and roaming rates may apply.

AAA Gift Card

Perfect for any occasion, the AAA Gift Card puts a world of shopping possibilities in the hands of the gift recipient.

• Accepted everywhere Visa® is – within the U.S. (except in the state of Alaska)
• Choose any amount you want to give between $10 and $750
• Fast, replaceable for a small fee

Alabama Journey Magazine

As a primary member of AAA Alabama, you’ll automatically receive Alabama Journey magazine bimonthly. An Annual $2 subscription Access to the magazine is included in the membership dues amount. This amount may vary.

Alabama Lockout

Service is provided by independent locksmiths and is subject to availability. If AAA Alabama cannot dispatch service, the member will be reimbursed for the cost of service up to $100. Locksmith arrival time is based on availability.

Notary Service

Most personal notary transactions are available of any AAA Alabama branch, Monday through Friday, at no cost. Some restrictions may apply.

INSURANCE

Set up a free quote on auto, homeowners, condominium, renters, excess liability, and life insurance by calling or visiting a AAA Alabama branch or by going online at AAA.com.

Separate purchase of AAA membership is generally required to obtain AAA insurance. AAA insurance is a collection of AAA-branded products, services and programs available to qualified AAA members. AAA personal line insurance provided by Automobile Club Inter-Insurance Exchange and Auto Club Family Insurance. Life insurance is underwritten and annuities are provided by AAA Life Insurance Company. Home insurance is provided by the Automobile Club of America, Inc. Life insurance is subject to availability.

AAA ACCIDENT ASSIST

Auto insurance through AAA comes with a complete accident recovery program called AAA Accident Assist which can start to handle your needs from the scene of an accident with one phone call to AAA.

At the scene of the accident, AAA:

• Sends a AAA Roadside Assistance Service Provider vehicle
• Tows your vehicle to a repair shop in our AAA Member Preferred Repairs Program, or the repair shop of your choice
• At your request, contacts family members on your behalf

Immediately after the accident, AAA:

• Arranges a rental vehicle for those with rental coverage
• Completes your claim notice of your convenience
• If your car is repaired at a AAA Member Preferred Repairs Program shop, AAA:
  • Saves you time by scheduling a repair without having to wait for an appointment
  • Gives you a lifetime warranty on workmanship for the repair

For members with liability-only or other limited coverage with the Automobile Club Inter-Insurance Exchange, Roadside Assistance service is provided under limited circumstances, and is subject to the terms and conditions of the insurance. Claims, repairs, rentals and other benefits are subject to policy coverage limits and terms. Calling AAA Accident Assist should only be done from a safe location and only after contacting the proper authorities. The AAA Accident Assist program covers parts and materials, and is non-transferable. Other restrictions apply. Roadside Assistance generally provided by independent service providers.

TRIP INTERRUPTION & VEHICLE RETURN COVERAGE

If you are a AAA Premier member, see at least 100 driving miles from home, and your trip is delayed due to an Accident, Mechanical breakdown, car theft, unexpected Illness or Injury, natural disaster or severe weather, you may be reimbursed up to $1,500 as a AAA Premier member for covered losses only and does not include all terms, conditions and exclusions of the policies described. Refer to the actual policies for terms, conditions and exclusions of coverage. Coverage may not be available in all jurisdictions.

AAA Member Rewards Visa® Credit Card

A value-packed credit card designed to earn points on everyday purchases and then redeem them for cash, travel, and gift cards. Best of all, there are no limits on the points you can earn! Visit AAA.com/creditcard or visit your local AAA branch for additional details. For information about rates, fees, other costs and benefits associated with the use of the AAA Member Rewards credit card, visit AAA.com/creditcard or call 800.545.7899. The AAA Member Rewards Credit Card is issued and administered by Bank of America, N.A. Visa is a registered trademark of Visa International Service Association and is used by the issuer pursuant to license from Visa U.S.A. Inc. AR/D4K95W.

Mobile App

Members can access their digital membership card & proof of insurance on their smartphone using the Auto Club App. They can request Roadside Assistance and track the service vehicle to know when help is arriving. Members also get additional benefits, including member discounts, gas prices, and more. The Auto Club App is available on iPhone and Android.

Electronic proof of no claim will not be valid in all states. Please keep your hard copy version on hand. Must be a current AAA member and insured through AAA to use this feature. Service Tracker through the Auto Club App is subject to availability and may not work correctly if either your GPS or the service vehicle’s GPS is not enabled. Membership Roadside Assistance terms and conditions apply. Message, data and roaming rates may apply.

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Notary Service

Most personal notary transactions are available of any AAA Alabama branch, Monday through Friday, at no cost. Some restrictions may apply.

INSURANCE

Set up a free quote on auto, homeowners, condominium, renters, excess liability, and life insurance by calling or visiting a AAA Alabama branch or by going online at AAA.com.

Separate purchase of AAA membership is generally required to obtain AAA insurance. AAA insurance is a collection of AAA-branded products, services and programs available to qualified AAA members. AAA personal line insurance provided by Automobile Club Inter-Insurance Exchange and Auto Club Family Insurance. Life insurance is underwritten and annuities are provided by AAA Life Insurance Company. Home insurance is provided by the Automobile Club of America, Inc. Life insurance is subject to availability.

AAA ACCIDENT ASSIST

Auto insurance through AAA comes with a complete accident recovery program called AAA Accident Assist which can start to handle your needs from the scene of an accident with one phone call to AAA.

At the scene of the accident, AAA:

• Sends a AAA Roadside Assistance Service Provider vehicle
• Tows your vehicle to a repair shop in our AAA Member Preferred Repairs Program, or the repair shop of your choice
• At your request, contacts family members on your behalf

Immediately after the accident, AAA:

• Arranges a rental vehicle for those with rental coverage
• Completes your claim notice of your convenience
• If your car is repaired at a AAA Member Preferred Repairs Program shop, AAA:
  • Saves you time by scheduling a repair without having to wait for an appointment
  • Gives you a lifetime warranty on workmanship for the repair

For members with liability-only or other limited coverage with the Automobile Club Inter-Insurance Exchange, Roadside Assistance service is provided under limited circumstances, and is subject to the terms and conditions of the insurance. Claims, repairs, rentals and other benefits are subject to policy coverage limits and terms. Calling AAA Accident Assist should only be done from a safe location and only after contacting the proper authorities. The AAA Accident Assist program covers parts and materials, and is non-transferable. Other restrictions apply. Roadside Assistance generally provided by independent service providers.

TRIP INTERRUPTION & VEHICLE RETURN COVERAGE

If you are a AAA Premier member, see at least 100 driving miles from home, and your trip is delayed due to an Accident, Mechanical breakdown, car theft, unexpected Illness or Injury, natural disaster or severe weather, you may be reimbursed up to $1,500 as a AAA Premier member for covered losses only and does not include all terms, conditions and exclusions of the policies described. Refer to the actual policies for terms, conditions and exclusions of coverage. Coverage may not be available in all jurisdictions.
Primary Residence – means Your permanent and main home for legal and tax purposes. It does not include any secondary or vacation home or residence.

Rental Car – means Motor Vehicle that is rented by You and evidenced by a car rental agreement. The term Rental Car does not include: Motorcycles, Motorbikes and all-terrain vehicles; Trucks; Campers, trailers and recreational vehicles; Off-road vehicles; Vehicles that don’t have to be licensed; Vehicles that are used for commercial or leisure purposes, including limousines, or Other conveyances.

Severe Weather – means
1. The local government or the National Weather Service issues an advisory against travel as a result of rain, snow or wind; or
2. A “state of emergency” due to weather is declares by the federal, state or local government.

Trip – means a planned round-trip travel to and from a place at least 100 miles from Your Primary Residence. A trip does not include travel to receive health care or medical treatment of any kind, vehicle repairs, or commuting to and from work.

Trip Interruption Coverage*
When/Where/To Whom Coverage Applies
Coverage applies to the Insured Person and any Covered Traveler during each Eligible Trip within the Policy Territory, up to $1,000, when the Insured Person is either the driver or passenger in the Motor Vehicle or Rental Car used for the Eligible Trip. Only expenses for the first 96 hours from the initial delay are eligible for coverage.

What is Covered
The Company will provide benefits for Trip Interruption due to the following events:
1. Vehicle disembarkment due to Mechanical Breakdown (excluding tire trouble), subcontracted by garage or repair facility or rental car company repair shop.
2. Accident involving Motor Vehicle or Rental Car, subcontracted by a police report.
3. Theft of Motor Vehicle or Rental Car, subcontracted by a police report.
4. Illness, Injury or death of the Insured Person, Covered Traveler, or Insured Person’s Family Member or adult with whom the insured person resides who is not traveling with the Insured Person.
5. Natural Disaster.

EXCLUSIONS
Coverage is not provided if any of the following results directly or indirectly from any of the following:
1. Alcohol or substance abuse or use, or conditions or physical complications related thereto.
2. War (whether declared or undeclared), acts of war, military duty, civil disorder or unrest.
3. Participation in professional or amateur sporting events (including training).
4. All extreme, high risk sports including but not limited to: bodily contact sports, skydiving, hang gliding, bungee jumping, parachuting, mountain climbing or any other high altitude activities, camping, backpacking, extreme skiing, or any skiing outside marked trails.
5. Scuba diving (unless accompanied by a dive master and not deeper than 130 feet).
6. Operating or learning to operate any aircraft as pilot or crew.
7. Nuclear reaction, radiation or radioactive contamination.
8. Epidemic.
9. Pollution or threat of pollutant release.
10. Any unlawful acts committed by You or a Covered Traveler.
11. Any expected or reasonably foreseeable events.

In cases where the Covered Person rents a Vehicle for Covered Travel and the Vehicle is disabled or stolen, the Covered Person must make immediate contact with the rental company after the disablement or theft occurs to arrange replacement of the Vehicle. If such contact is not attempted, the Covered Person will not be reimbursed for any expenses incurred as a result of the delay.

Rental car expenses incurred by the Covered Person to continue the trip will be reimbursed only if the Covered Person rents a vehicle of comparable or lesser class. Rentals of expensive or exotic automobiles are excluded. Examples of such automobiles include Aston Martin, Bentley, Brinklin, Daimler, DeLorean, Excalibur, Ferrari, Jensen, Lamborghini, Lotus, Maserati and Rolls Royce.

Substitute Transportation expenses on common carrier transportation will be reimbursed for economy fare only. Trip Interruption coverage is in excess of other insurance or indemnity covering the losses covered under this program. Expenses after 96 hours from the initial delay are not covered.

VEHICLE RETURN COVERAGE*
When/Where/To Whom Coverage Applies
Coverage applies to the Insured Person and any Covered Traveler during each Eligible Trip within the Policy Territory, up to $1,000, when the Insured Person is either a driver or passenger in the Insured Person’s or Covered Traveler’s Motor Vehicle used for the Eligible Trip.

The following conditions apply to this coverage part:
1. If the Vehicle Return is due to illness in or Injury a Physician must recommend that the person interrupt or delay the Eligible Trip due to the severity of the person’s condition.
2. The Insured Person or Covered Traveler must contact the Company prior to making arrangements, unless it is not reasonably possible to do so; and
3. The Motor Vehicle must be operable and transportation must be performed by an accredited transportation company.

Limitations of Coverage
Coverage is not provided if:
1. The Motor Vehicle is a rental vehicle or has an original lease term of less than one year; or
2. The transportation of the Motor Vehicle could have been performed by the Insured Person, a Covered Traveler or the driver of the Motor Vehicle if other than the Insured Person or Covered Traveler.

Vehicle Return coverage is in excess of other insurance or indemnity covering the losses covered under this program. Expenses after 96 hours from the initial delay are not covered.
Storage of Location Information. A complete record of your service request is stored for a period of up to seven years. Our records include your personnel, and our affiliates.

We may share your geolocation with our authorized independent service providers, AAR facilities, our AAA Location Information We Share.

referral is requested; (iv) requesting assistance from emergency providers (e.g., police, fire); and (v) rental car providers if a referral is requested.

analytics, including mileage calculations; (ii) quality-assurance initiatives and member surveys; (iii) Approved Auto Repair (AAR) facilities when a

How We Use the Location Information.

We may use your geolocation to identify your location to provide Roadside Assistance, and for: (i) internal marketing purposes, such as processing your transactions, maintaining your accounts, responding to court orders and legal investigations, preventing fraud, and reporting to consumer reporting agencies. We may also provide your transaction and experience information and creditworthiness information to our affiliates for their everyday business purposes.

Information Protection.

We maintain physical, electronic, and procedural safeguards to protect your personal information. We require employees and reporting to consumer reporting agencies. We may also provide your transaction and experience information and creditworthiness information to our affiliates for their everyday business purposes.

Non-Solicitation Request. If you do not want offers from us or our affiliates, contact your local AAA branch or write to AAA Alabama, Attention: Membership Privacy, PO Box 630588, Irving TX, 75063-0130 and provide your full name and street address, membership number, telephone number and email address along with your request to be placed in our Do Not Solicit File.

Your request will take effect within 60 days of our receipt. During this time, you may receive mailings that were already in progress. You will continue to receive Alabama Journey magazine, other communications directly related to your membership, and promotional offers with your bills and renewal notices.

We send a privacy notice annually, as required by law. We reserve the right to modify this Notice at any time.

This Notice is provided on behalf of: Alabama Motorists Association Inc., d/b/a AAA Alabama, Auto Club Enterprises, Automobile Club of Southern California, and ACSC Management Services Inc.

Visit us at AAA.com

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